

Warminster Health and Wellbeing Management Group

Warminster Civic Centre

9 September, 2017

10am until 12 noon

In attendance: Cllr Andrew Davis; Bernice Robbins; Martin Evans; Emer Bolt; Babs Harris; Jacqui Abbott; Martin Randall; Keith Humphries (Chair); Jen Wickens; Ann Merrills; Hannah Giles.

1. Welcome

Keith Humphries (Chair) welcomed everyone to the meeting including Wiltshire Council officers, Wiltshire and Swindon Users Network (WSUN), Carers Support and members of the public in attendance for the consultation.

2. Adult Care Presentation and Consultation

See presentation attached. Results will be distributed as soon as they are ready.

3. Apologies

Sue Fraser; David Reeves; Jackie Maton

4. Notes of last meeting and matters arising

Matters to be dealt with throughout meeting.

5. Re-cap of initiatives to date

Jacqui produced a spreadsheet of all HWB projects to date – see attached. Keith said good progress had been made so far thanks to partners working together to tackle issues and using the HWB funding towards projects.

6. Updates

a. Alzheimer's Support

Babs Harris CEO **Alzheimer's Support** informed the meeting that the new Warminster Dementia Centre should be open in the New Year, planning permission having been granted. This would provide many opportunities for joint working and initiatives such as singing, art, memory café etc.

The group hoped the centre could be used as a base to further promote the Dementia Action Alliance and Safe Places.

- b. **Cornerstone** – AGM next week and so check minutes and circulate. They were covering Warminster, Heytesbury and Codford.
- c. **Carers Support** – along with HWB group and Avon & Wilts MH partnership a Carers event would take place on Thursday 23 November, 10-1pm, see attached. There will be stalls, speakers and the launch of the Family, Friends and Carers Charter.
- d. **Healthwatch** – contract was up for tender and they were bidding for Somerset also.
- e. **Age UK** – generally did not attend these meetings event though the Area Board and HWB group considered Warminster a priority area.

Action: Hannah to talk to Julian

7. Future Initiatives:

Transport, Admin / Co-ordination support including boost to DDA/Safe Places outstanding.

Community Transport - £1k had been allocated for this project – as survey / feasibility study to check exactly where the gaps are. The group thought much more could be done via the Link scheme and community transport in general.

Mobility scooter repair project - Mobility works and the MS centre were keen to be involved in a project to support and advise people with mobility scooters which could sometimes be a little ropey.

Action with Keith, Jacqui and Sue to investigate

Men's Shed – need to progress this initiative. Potentially link to new Dementia Centre.

Action: Jacqui to investigate

Health and Wellbeing Fair – this would be easy to replicate annual. Would be useful to form a small working group to plan 2018. Jacqui has all of the contacts etc.

Action: all

Wallet cards – what is required with these? What is current / useful / out of date?

Action: Hannah to look into what is available

Avenue Surgery update

Martin Randall provided an update to the group: 1,000 extra patients, 1,000 to Westbury and another 1,000 who had not made contact would be assigned to Westbury.

Avenue premises would be expanded and this was in progress. There would be 4 extra nurses, another duty doctor, 2 new partners and locums plus trainees.

AOB:

Lakeside Garden Centre – useful for groups to meet.

8. Date of Next Meeting

Tuesday 21 November 10am to 12 noon Civic Centre

Slide 1



Slide 2



Slide 3

What is Adult Social Care?

- Provided by the Council
- Adult Social Care supports people eligible under the Care Act 2014 who are over 18 years and have a learning disability, a mental health problem, a physical disability, a drug or alcohol problem or who are older and frail and their carers.
- Provides practical and emotional support but does not provide health care
- Services are means tested

Slide 4

The situation in Wiltshire

- The local situation reflects the national picture
- Demand for adult care services is increasing:
 - People are living longer and that's a good thing
 - Some more complex needs among young and old adults
 - Carers – have new rights under the Care Act
- The need to provide a better service that supports people to stay healthier and happier and has a positive impact
- Pressure on budgets and resource, including workforce

Slide 5

What are we doing to address these issues?

We have begun an ambitious programme of work to transform the way adult social care is provided in Wiltshire, to make it the best in the country

Our vision – Supporting independent lives in thriving and resilient communities

Slide 6

What are we doing to address these issues?

We are looking at the whole adult care service, with a particular focus on:

- Prevention
- Promoting independence
- Safeguarding



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Slide 7

Prevention

- We want to work with communities to develop local support
- Our aim is for people to be more connected to their community, and to address social isolation and loneliness
- We want to have different conversations with people who contact us, and at an earlier stage
- We want to improve the information and advice that is available online

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Slide 8

Promoting independence

- We want to help people to stay well and healthy
- We want to develop a reablement service
- We want to work differently with care and support providers
- We want to integrate with health colleagues in the community
- We want to work closely with other partners, such as the NHS and the voluntary sector, to remove duplication

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Safeguarding (keeping safe)

- We want to strengthen joint working within safeguarding
- We want to use the skills of our more experienced staff more effectively



Project	Description	Outcome	Cost from HWB budget	Other resources	Progress / comments
Community Information Hub	Telephone line and interactive pad	Community will have easier access to information on a range of needs Information more easily available to sight impaired	£1k	Volunteers; Community hub facilities inc. funding via Town Council	Volunteers previously Tourist Information Centre finding it hard to move to more generic information provision Site viewed as a TIC rather than Community Information hub
Information leaflets	New leaflet with key health and social care contacts – including local	Community will be able to find information and advice more easily	£500	Distributed around the town in various locations	
Outdoor Gym	Outdoor gym for Warminster Park	Community will become more active and healthy	£1k	Town Council funding; publicity etc	Spring 2018 installation
Warminster Health and Wellbeing Fair 31 March	A fair with stall holders, information and advice on all things related to Health and Wellbeing	Community will have enhanced access to information and advice Networking for providers	£500	Variety of participants and contributors	Successful event held and relatively well attended (100 public plus stalls & staff)
Warminster Dementia Action Alliance	Warminster Groups and organisations have formed a Dementia Action Alliance	Warminster is a Dementia Friendly community with many groups and organisations understanding what it means to live with dementia and offering support	None	Groups and organisations in the town	Requires greater publicity and sign up Launch to be held (with Dementia Centre?) Promotion and publicity in villages needed
Safe Places	Warminster signed up to Safe Places scheme	Locations around the town offer a Safe Place for anyone in need – simple help and support	CEM / HWB group	Groups and organisations signed up	Requires further embedding (link to Dementia Centre)
Warminster Dementia	Dementia Centre to go	Dementia understood and people		Alzheimer's Support; HWB	In progress

Centre	ahead in Town 2018	supported through specialist centre		group	
Community Transport	Survey and feasibility study to identify specific transport needs	People can get to where they need to go more easily	£1k		On hold
Mobility Scooter project	To make sure scooters are road worthy and insured etc	People using mobility scooters are safe	£300	MS society	In discussion to take forward
Information co-ordinator	Funding agreed up to £1k for a worker to help co-ordinate HWB activities specifically around information; to include DDA and Safe Places	Work of HWB group is better co-ordinated and progressed. DDA and Safe Places schemes enhanced. People who are vulnerable supported and have access to information	£1k		Not recruited as yet
Older People and Carers Champions	Champions recruited for Warminster to act as voice for Older People and Carers	Older People and Carers needs are understood and communicated to range of groups and organisations	£1k (only £300 used to date)		OP Champion resigned due to ill health. OP Champion vacancy
WellSpring Drop in	A new Wednesday PM drop in centre for anyone needing "building up"	Anyone feeling lonely or isolated will have somewhere to go; loneliness and isolation decreased	£3,284.58		Training in Progress. Opening October 2017